

Introduction

(Follow script in verbal consent form if telephone interview)

Thank you for making time for this interview. Before we start, I would like to know if you have read the information sheet that I've sent you about the study?

Are there any questions that you would like to ask me before we start the interview?

Here is a consent form to indicate that you have agreed to take part in the interview. If you have no further questions regarding the study, can I ask you to sign the consent form?

<START RECORDING>

General (About individual, impact and burden of pain)

1. Could you tell me more about the pain that you have?
 - Probe: What kind of pain do you have?
 - Probe: How long have you had it for?
2. How has the pain affected your life?
 - Probe: Did you have to make any accommodation to your lifestyle? Can you tell me more?
3. Who have you discussed your pain with?

Treatment

1. What are you currently doing for the pain?
 - Probe: Are you using any over-the-counter or prescription medications? Can you tell me more?
 - Probe: Are you using any complementary or alternative therapies for the pain? Can you tell me more?
 - Probe: Are there any other pain management strategies that you are using? Can you tell me more?
2. What other pain management strategies have you tried?
3. Of all the strategies that you've tried, which was least helpful to you? Can you tell me why?
4. How did you decide on the pain management strategies?
5. What do you like best about the pain management strategy that you are using?
 - Probe: What are the disadvantages or challenges that you've faced while using the pain management strategy?
 - Probe: What would you change about it?

Outcome

1. How has the pain management strategy change your life?
 - Alternative: How would you expect a pain management strategy to help you with your life?
2. What outcomes are important to you?

Concluding

If you were to have a discussion with your doctor or other healthcare provider, what would you like to say to help them better manage your pain?

<END RECORDING>

<THANK AND PAY PARTICIPANT. ASK IF PARTICIPANT WOULD LIKE TO RECEIVE SUMMARY OF RESULT>

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General (About their experience in practice)

1. Could you tell me more about your experience with managing chronic pain in your practice?
 - Probe: Tell me about the most recent consultation you had with a chronic pain patient

Treatment

1. How do you usually manage a patient presenting with chronic pain in your practice?
2. How do you decide on what to prescribe to a chronic pain patient?

Outcome

1. How would you define a good response or success with a pain management strategy?
 - Probe: What kind of response would convince you to continue a certain strategy or switching to something else?

<END RECORDING>

<THANK AND PAY PARTICIPANT. ASK IF PARTICIPANT WOULD LIKE TO RECEIVE SUMMARY OF RESULT >