

**Attitudes towards medicines-related
information and support:
a qualitative study of hospital in-patients**

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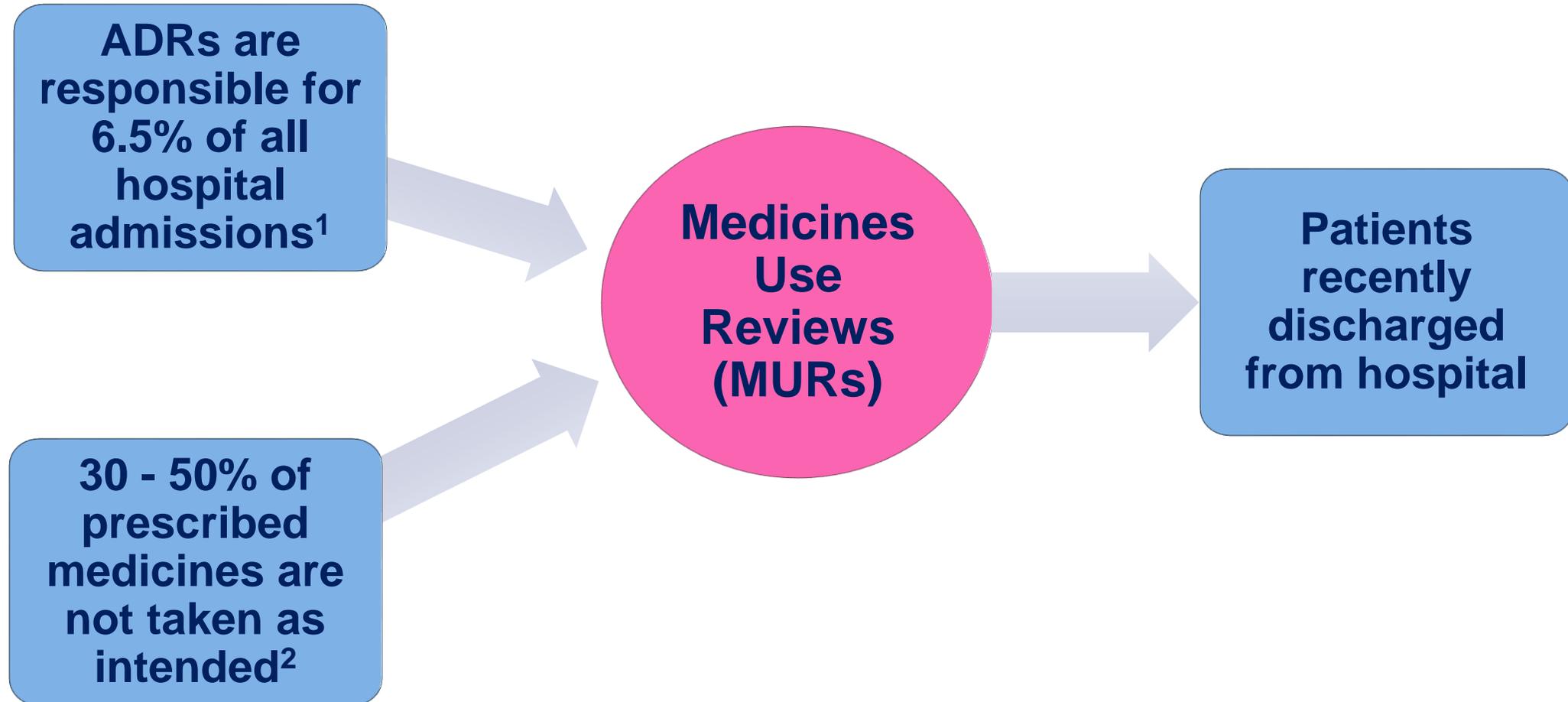
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Aims

- To determine:



Introduction



¹ Pirmohamed M, et al, BMJ, 2004; 329:15

² NICE guidance, Medicines Optimisation, NG5, 2015

Methods

Admitted to
hospital due
to medicines-
related
problem

3
men

4
women

- **Patients identified by hospital staff**
- **Interviewed by PI**
- **Interviews transcribed and analysed**

Results – experiences of medicines-related hospital admission

I couldn't stand the pain anymore. It was horrific...it was constant...it really was bad.

Patient Six

I've been in hell with pain.

Patient Five

Fed up...it's been like a roller coaster, in, out, in, out.

Patient Two

It was terrible, terrible...it was a really rotten thing.

Patient One

Who patients get their medicines-related information from

The pharmacist...they're pretty good. They're usually pretty good aren't they? They know straight away or they'll look it up for you.

Patient Six

My partner because she knows quite a lot about medicines. I mean she's on medicines herself...

Patient Three

My doctor...well if he don't know what's going on, who do?

Patient Four

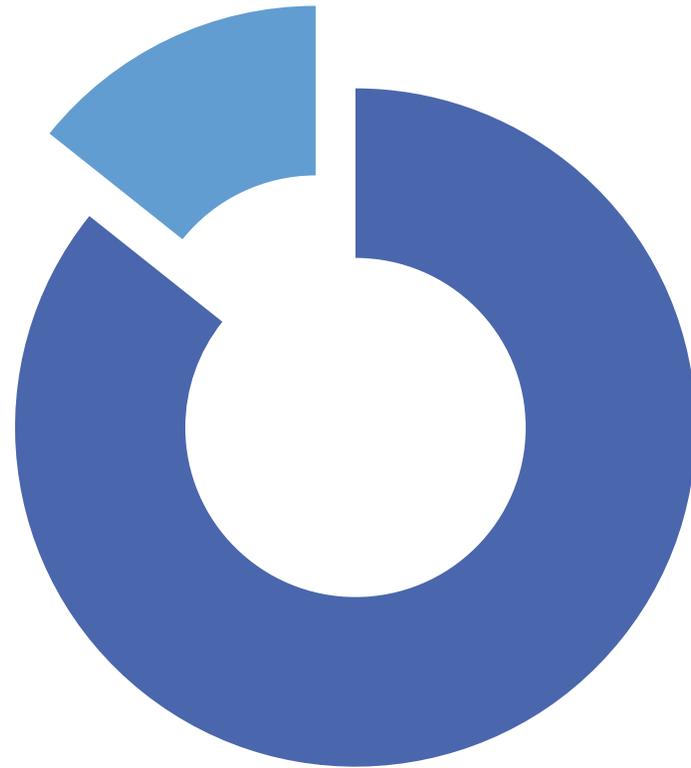


Accessibililty



Trust

Uptake of Medicines-Use Reviews (MURs)



- Never had an MUR (n=6)
- Had an MUR (n=1)

Why wouldn't you have an MUR?

Do you think that would be a useful service?
Might be to them, yeah...probably be whatsit...double Dutch to me.
Patient Seven

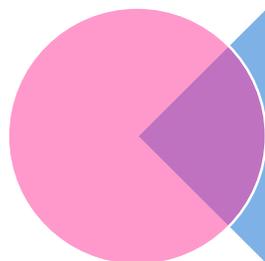
I just take what's given to me. As long as it does me good...they (the GP) know what they're doing.
Patient Three

With me, it just passes over me head.
Patient Four

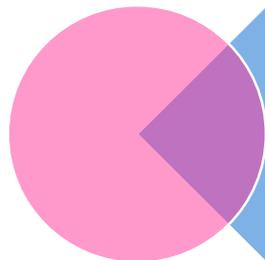
Confidence in own ability to understand information

Relationship with GP

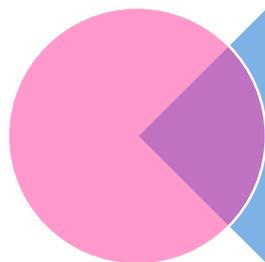
Limitations



Single site

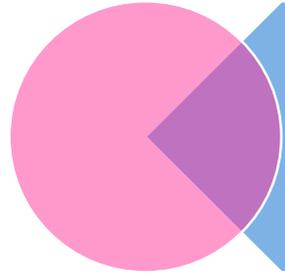


Few patients

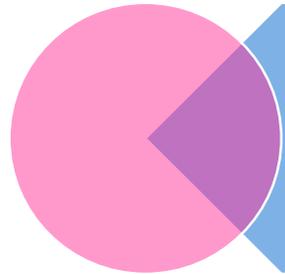


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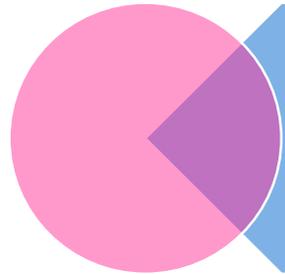
Conclusions



Negative emotions around medicines-related hospital admission



Source of medicines information depended on accessibility and trust



Not all patients want an MUR

Thank you for
listening

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Any questions?