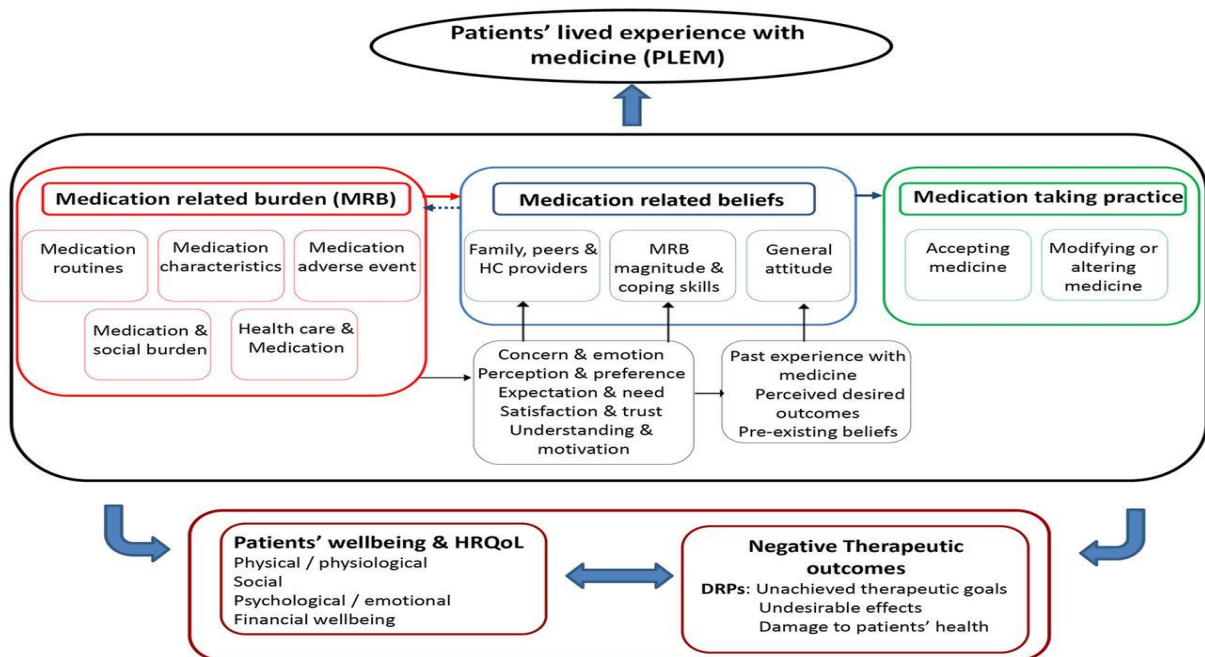


Appendix 1: Conceptual Model of Patient's Lived Experience with Medication (PLEM) taken from Mohammed, Moles and Chen (2016)



Abbreviations: DRPs= Drug Related Problems, HC = Health care, HRQoL= Health related quality of life